



HUMANITARIAN AID INTERVENTION FOR PALESTINIANS

2023-2025 IMPACT REPORT





Who **We** Are

Droplets of Mercy is a global grassroots organization that emerged as a not-for profit in 2018 with a transformative vision to reduce people's dependency on aid through sustainable solutions. Headquartered in Canada with offices in the USA, UK, Malaysia, and Turkiye, this faith-inspired organization has distinguished itself through its unique approach which is guided by the principles of honesty, agility, and transparency.

Aspiring to become the global charity of choice, at Droplets of Mercy, we believe in building strong relationships - with our donors, field partners, as well as the people we serve. In this light, we believe that every project should be an open book and every contribution should count toward lasting change.

Our mission is to reduce people's dependency on aid. We accomplish this by empowering individuals with

the necessary resources to chart their own path out of challenging circumstances. Our vision is to create oceans of change. We will accomplish this in partnership with yourself, as your droplets of mercy will help us drive these oceans of change.

To date, our impact has been felt by thousands of individuals and vulnerable families *across 20 different countries*. From delivering food parcels in Gaza, to building water systems in Kenya, to building a Village of Hope in Pakistan, your support has allowed us to bring meaningful change. This report specifically outlines *our impact, YOUR impact, for Palestinians*. It demonstrates our commitment to excellence over scale, striving not to be the biggest charity, but to excel in pursuit of being the best in creating meaningful and lasting impact for the people of Palestine.

Gaza Overview

92%

of housing units are
destroyed or damaged



89%

of WASH* facilities are
non-functional



88%

of commercial and
industrial structures are
damaged or destroyed



* Water, Sanitation, and Hygiene



The cumulative impact of the ongoing conflict in Gaza has reached catastrophic levels, with *tens of thousands of reported fatalities and near-total devastation across all sectors of life*. The entire population faces acute *food insecurity*, with hundreds of thousands already experiencing catastrophic hunger. Children, women, and the elderly are disproportionately affected, with alarming rates of malnutrition and inadequate access to essential nutrition.

Infrastructure has been almost entirely decimated: most *housing units are destroyed or damaged, the majority of WASH facilities are non-functional*, and all schools and universities require full reconstruction. Water insecurity has become nearly universal, while education and healthcare

systems are on the brink of collapse. Economic and livelihood structures have been obliterated, with most commercial and industrial entities damaged or destroyed, and much of the road network rendered unusable.

In sum, *Gaza is facing a humanitarian crisis marked by mass displacement, destruction, and escalating food and health emergencies*. Urgent, large-scale humanitarian action is needed to save lives and address overwhelming needs.

Beneficiary Growth

2023

Total Beneficiaries **44,875**
↑ 85% growth
2023-2024

2024

Total Beneficiaries **84,590**
↑ 47.7% growth
2024-2025

2025

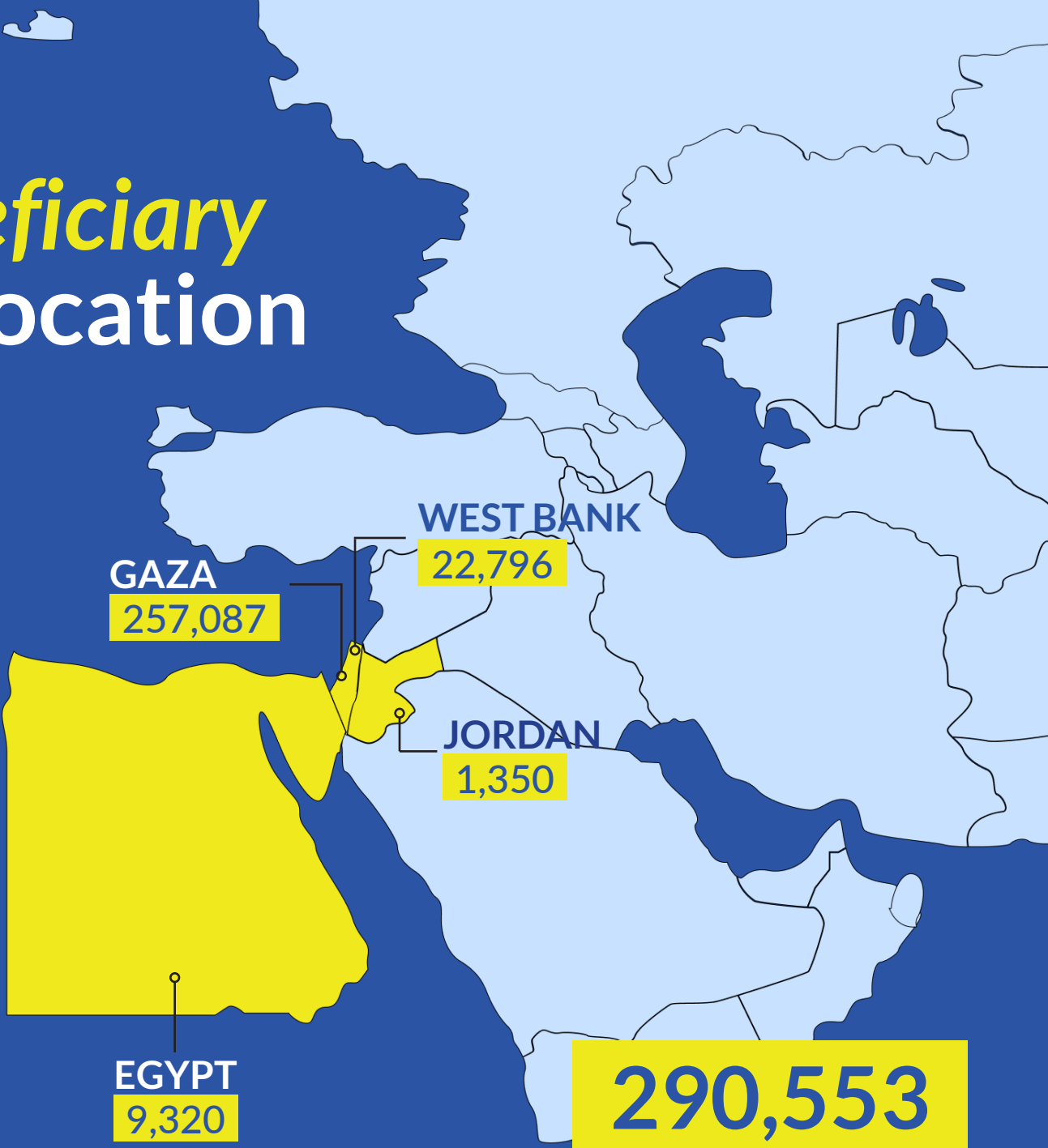
Total Beneficiaries **141,877**
+ 216.2%
Total 3-year Growth

Droplets of Mercy continues its dedicated efforts to *support Palestinians in Gaza and the West Bank* during their ongoing hardship. In 2024 alone, the organization *delivered over \$2.1 million in life-saving aid, including food, medical supplies, clean water, and shelter assistance* for displaced families.

Growing rapidly from serving tens of thousands in 2023 to close to 142,000 people by 2025, Droplets of Mercy is transforming *“every droplet of kindness into an ocean of change”* for Palestinians facing one of the world’s most challenging humanitarian crises.



Beneficiary By Location



Droplets of Mercy provides support to Palestinians across multiple regions through an established network of humanitarian partners, delivering essential aid and development initiatives that have reached more than 290,000 beneficiaries.

The Gaza Strip: **257,087 beneficiaries** received *food, medical supplies, clean water, and shelter*, positioning the organization as a vital lifeline in one of the world’s toughest humanitarian settings.

West Bank: **22,796 beneficiaries** supported through

relief and resilience-building initiatives.

Egypt: **9,320 Palestinian refugees** provided with essential support.

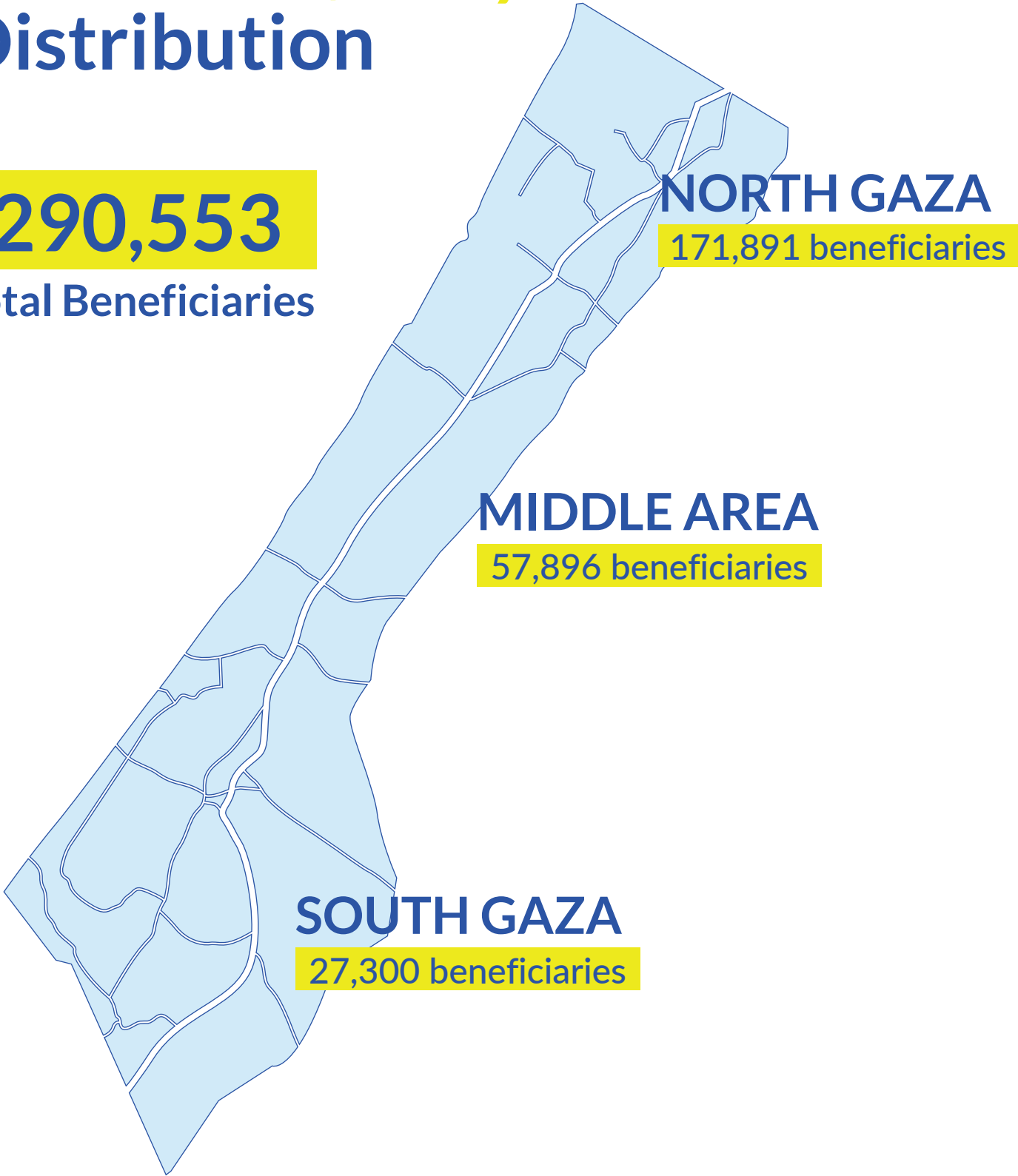
Jordan: **1,350 Palestinian refugees** assisted with ongoing humanitarian aid.

This regional approach reflects the organization’s mission to transform *“every droplet of kindness into an ocean of change”* for Palestinians wherever they are.

Gaza Beneficiary Distribution

290,553

Total Beneficiaries



Beneficiary Categories



40,006
Families



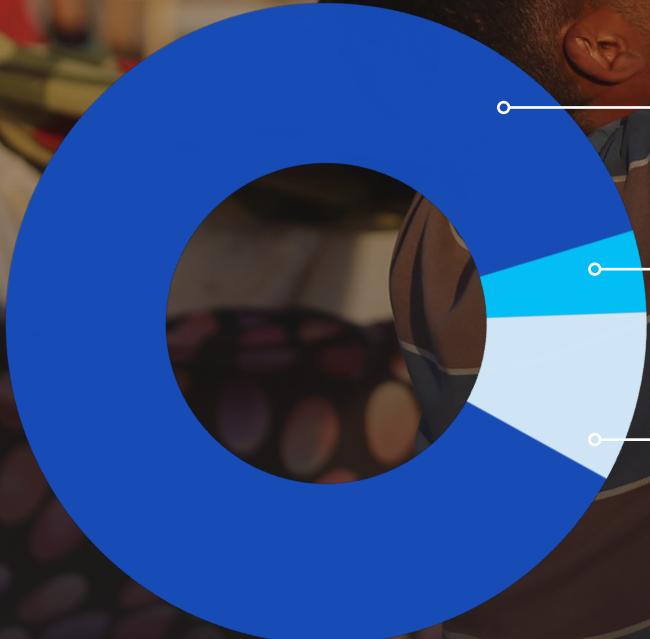
290,553
Individuals



122,190
Females



132,208
Males



123,691
Children

5,851
Persons with Disabilities

12,211
Eldery

Intervention Sectors

Droplets of Mercy has delivered a wide range of humanitarian assistance to Palestine, reaching communities with vital support across several key areas. The organization places a strong focus on food security, ensuring that families have reliable access to *nourishing meals*. Alongside this, we supplied materials to help *rebuild and protect homes*, distributed *medical supplies* to strengthen healthcare services, and provided essential *household goods* to improve daily living conditions. Support also extended to *water, sanitation, and hygiene* initiatives, as well as educational materials and cash-based aid to help families regain stability and independence.

This multi-sectoral approach is designed to meet urgent survival needs while *fostering resilience and long-term recovery for Palestinian communities facing crises*.

Distribution Across Sectors

	Food Items Food packs and meals	89,536
	Shelter Materials (tents, canopies)	6,251
	Medical Aid Supplies	3,768
	Non-Food Items Household items	3,542
	WASH Water, sanitation, and hygiene supplies	1,428
	Education Materials	301
	Cash Financial assistance	213 Beneficiaries

Food Security Intervention

Jordan

270 items 1,350 beneficiaries



Food parcels
270

Egypt

1,673 items 8,362 beneficiaries



Food parcels
453



Qurbani
1,220

Palestine

89,536 items 115,781 beneficiaries



Food parcels
1,216



Hot meals
84,287



Qurbani
1,000



Vegetables parcels
1,133



Food coupons
800



Flour bags
1,100

91,479

Total Items

125,493

Total Beneficiaries



In the face of displacement, blockade, and ongoing violence, *access to food has become a vital lifeline for Palestinians*. Droplets of Mercy has worked on the front lines of this challenge, bringing hope and sustenance to families who have lost everything. *By delivering ready-to-eat meals, food baskets, and seasonal initiatives such as Ramadan Iftar and Qurbani, the organization not only relieves hunger, but also restores dignity and strengthens resilience within communities under siege.*

These projects encompass a wide range of approaches: *hot meals prepared in community kitchens (Tekiyya) for displaced families in shelters and camps, food parcels and vegetable boxes designed to sustain households for several weeks, flour deliveries through “Hope Convoy” and food coupons that allow families to choose what best meets their needs. Seasonal efforts, including Iftar gatherings and the distribution of sacrificial*

meat during Eid, provide moments of comfort and solidarity even in the hardest times.

Beyond meeting immediate survival needs, these interventions *improve nutrition, reduce the financial burden on households, and foster bonds between local suppliers, volunteers, and the people they serve*. Despite damaged infrastructure and strict blockades, Droplets of Mercy continues to reach the most vulnerable through creative, community-based solutions.

Sustained donor support is essential to expand these lifeline projects, ensuring that no one is left behind as Gaza’s communities strive for dignity, stability, and recovery.



Shelter & NFI Intervention



In the midst of relentless bombardment and the destruction of Gaza’s infrastructure, *access to safe shelter and basic household necessities has become a lifeline for thousands of families*. Droplets of Mercy has responded with a broad range of shelter and non-food item (NFI) initiatives designed to protect lives, restore comfort, and uphold human dignity.

Support has included the provision of *durable tents* to house displaced families, *mattresses and blankets* that offer warmth and relief from harsh sleeping conditions, and *heaters* to help people stay safe through the cold season. In addition, *clothing vouchers and gas cylinders* have enabled families to maintain personal dignity and prepare hot meals, while residential construction and praying areas have offered stability and a sense of normalcy amid chaos. Together, these efforts *create a protective environment for the most vulnerable—especially children, women, and the elderly*—allowing them to regain a measure of safety and well-being.

Looking ahead, Droplets of Mercy is committed to strengthening and expanding these interventions. Priorities include: *Replacing worn tents with weather-resistant shelters, distributing winterization kits with bedding and heating supplies, and ensuring that children’s clothing and bedding are readily available to reduce health risks*. The organization is also exploring modular or semi-permanent housing solutions and integrating shelter projects with water, sanitation, and hygiene (WASH) facilities to improve overall living conditions. Continued donor *support is essential to sustain these lifelines, helping Gaza’s families face the coming seasons with security, warmth, and dignity*.



Clothes Coupon
200 items 4,950 beneficiaries



Gas Cylinders
220 items 1,116 beneficiaries



Heaters
215 items 1,140 beneficiaries



Mattresses and Blankets
3,610 items 18,621 beneficiaries



Praying Area
2 items 3,500 beneficiaries



Residential Units Construction
5 items 29 beneficiaries



Tents and Tarps
120 items 1,773 beneficiaries

4,372

Total Items

31,129

Total Beneficiaries



Health Intervention

With more than 85% of Gaza’s healthcare infrastructure destroyed, access to *quality medical services has become a matter of survival*. Droplets of Mercy operates a comprehensive healthcare program that bridges these critical gaps, *providing both immediate relief and long-term support* to Palestinian communities.

Our organization strengthens what remains of Gaza’s health system by *supplying hospitals and clinics with essential medicines, equipment, and mobile support, including blood donation van and hygiene kits*. Direct patient care spans *consultations, dental and vision services, medicine distribution, and surgical interventions—extending beyond Gaza when necessary by facilitating life-saving surgeries in Egypt*. In addition, mental health support is woven throughout, offering *recreational activities, trauma care, and moments of joy for orphans and children coping with loss*. Droplets of Mercy also facilitates medical education and training initiatives to further equip local professionals and community members, building capacity to sustain services even amid crisis.

These interventions fill vital healthcare gaps, preventing secondary crises such as disease outbreaks by helping families stay healthy enough to rebuild their lives. By restoring hope, dignity, and access to life-saving care, they remind Palestinians that their right to health endures, even in the harshest conditions.

Looking forward, Droplets of Mercy remains committed to sustaining and expanding its medical response. Priorities include:

- **Surgeries and Specialized Care:** Strengthening partnerships with Egyptian hospitals for urgent procedures, while equipping Gaza facilities with surgical kits and referral systems.
- **Prosthetics and Rehabilitation:** Providing prosthetic limbs, physical therapy, and psychosocial care for those injured by violence.
- **Hospital Support:** Supplying medicines, surgical equipment, mobile clinics, and reliable power solutions to keep essential services running.
- **Basic Medical Services:** Broadening access to dental, vision, and hygiene care to prevent further health crises and protect dignity.
- **Mental Health:** Integrating trauma support for children, amputees, and other vulnerable groups.

Through this multi-layered approach, Droplets of Mercy seeks not only to save lives, but also to lay the groundwork for resilience and recovery within Gaza’s shattered health system.



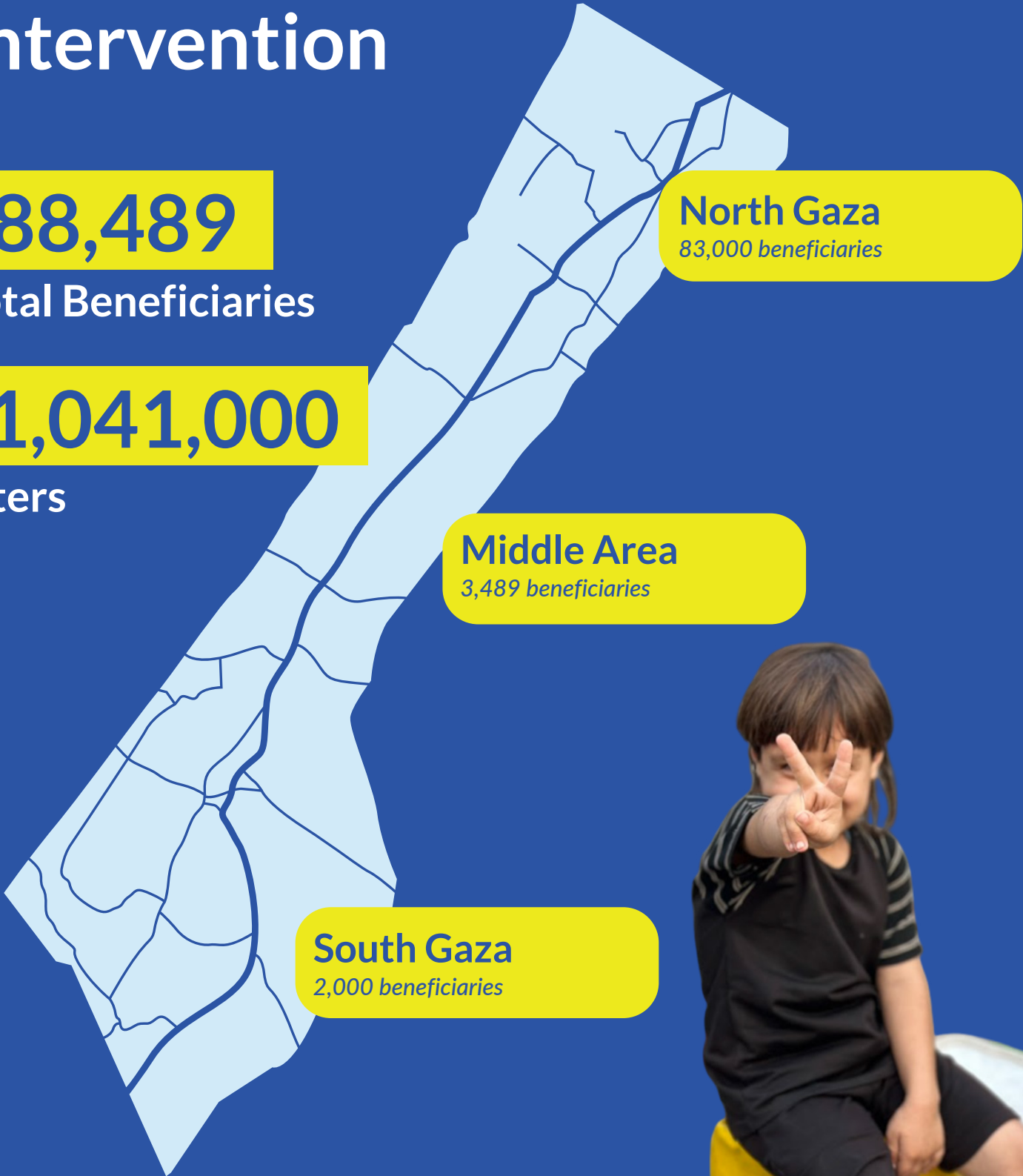
WASH Intervention

88,489

Total Beneficiaries

1,041,000

Liters



North Gaza
83,000 beneficiaries

Middle Area
3,489 beneficiaries

South Gaza
2,000 beneficiaries



Access to safe drinking water is one of the most valuable lifelines for families living through Gaza’s ongoing humanitarian crisis. Droplets of Mercy has *played a crucial role in the Water, Sanitation, and Hygiene sector*, ensuring that communities affected by conflict and displacement can meet this most basic human need. By *delivering clean drinking water to households, installing water barrels in camps and residential areas, and providing simple storage solutions*, Droplets of Mercy helps *protect health and restore dignity for people facing severe shortages*.

These interventions go far beyond quenching thirst. Reliable access to safe water reduces the risk of waterborne diseases, helps maintain essential hygiene, and supports overall public health in overcrowded shelters and displacement sites. It also eases the stress families face when worrying about where their next supply will come from,

giving them stability and the ability to focus on other urgent needs. Clean water is not only a matter of survival; it preserves resilience and hope in the harshest circumstances.

To strengthen and expand these efforts, Droplets of Mercy is *focused on repairing partially damaged wells, distributing temporary water storage barrels, and delivering safe drinking water directly to displaced families*. Continued support for these vital projects is essential to safeguard public health, improve living conditions, and ensure that Gaza’s most vulnerable communities are not left without access to life-sustaining resources.



Cash Intervention

For Palestinian evacuees living in Egypt—many separated from loved ones, stripped of livelihoods, and excluded from formal aid systems—*cash support has become a critical lifeline*. Droplets of Mercy designed its *Cash Assistance Program to address this hidden humanitarian crisis, helping families meet urgent needs while restoring dignity*.

Through flexible financial aid, Droplets of Mercy *enables families to purchase essentials such as food, water, and medicine, giving them the agency to make choices best suited to their circumstances*. Beyond immediate relief, cash assistance *promotes economic stability, allowing people to regain a sense of normalcy and plan for the future*. It also offers profound psychological support, showing families that they are not forgotten and helping them rebuild confidence after displacement and loss.



Looking ahead, Droplets of Mercy is *committed to expanding cash-based interventions that balance short-term survival with long-term empowerment*. Planned priorities include:

- **Zakat:** Creating dignified support opportunities that contribute to community development and self-reliance.
- **Orphan Support:** Ensuring that vulnerable children receive consistent care, medical, and mental support for the chance to grow into future leaders.
- **Livelihood Cash Assistance:** Supporting families to cover immediate needs while investing in sustainable security and resilience.

By pairing our financial aid with compassion and foresight, Droplets of Mercy helps Palestinian families in exile regain stability and preserve their dignity as they navigate an uncertain future.



 Orphans 100 beneficiaries	 School Support 150 beneficiaries
 Families 1,725 beneficiaries	 Students 50 beneficiaries

2,025
Total Beneficiaries

Message From the Global CEO

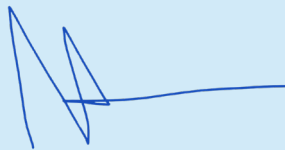
As I look back on Droplets of Mercy’s work from 2023 to 2025, *I am humbled by what we have been able to achieve together.* In one of the most devastating humanitarian crises of our time, *we stood alongside Palestinians in Gaza, the West Bank, Egypt, and Jordan, reaching more than a quarter of a million people with life-saving food, clean water, shelter, healthcare, and cash assistance.* Every act of generosity, every droplet of kindness, was transformed into relief, dignity, and hope for families who needed it most.

Behind these numbers are stories of resilience: children who found comfort through medical care and psychosocial support, parents who could put meals on the table in the darkest of days, and communities who felt seen and supported even as destruction surrounded them. *Our work has never been just about survival, it has been about helping people stand tall again, restoring dignity, and nurturing strength for the future.*

Yet, the reality on the ground remains urgent. Gaza’s infrastructure lies shattered, food insecurity has reached catastrophic levels, and healthcare systems are stretched beyond their limits. *The coming months will demand even greater resolve to protect lives and to rebuild the foundations of hope.*

To every donor, volunteer, and partner who made this journey possible: thank you. Your compassion has kept families alive, comforted children, and lit a path forward when it seemed impossible. *Together, we will continue to stand with Palestinians combining emergency relief with long-term solutions so that no family is left behind.* With your support, Droplets of Mercy will keep expanding its work in food security, shelter, health, WASH, and cash assistance, helping communities not just endure this crisis but also move toward lasting recovery and resilience.

With gratitude,



Abdel Rahman Hosein
Global CEO



Take Action

Volunteer With Us!

Join our team at events, campaigns, and community projects! Your time and energy help us raise awareness, mobilize support, hope to families in need. Sign up at: dropletsofmercy.org/volunteering/

Fundraise For Us!

Organize a fundraiser, launch a campaign, or rally your network to help provide support for vulnerable communities everywhere. Start today at: dropletsofmercy.org/contact-us/

Join The Impact

Your generosity keeps life-changing programs alive. A single gift can help families survive today and build a stronger tomorrow.

Follow Us & Share

Stay connected! Follow us on social media to see stories from the field, updates on our projects, and ways you can make an impact.



Thank You!

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